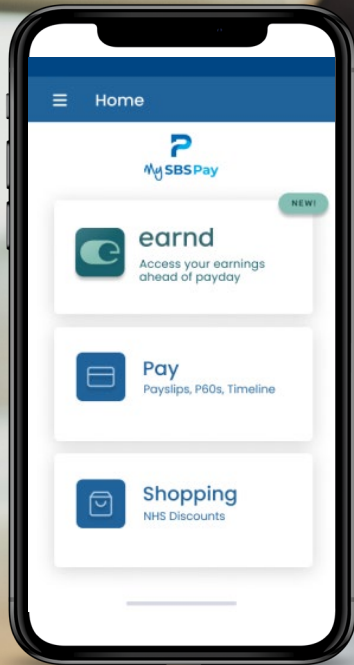


MySBSPay



The App

That lets employees keep on top of everything payroll

Welcome to MySBSPay, the source of pay information, support and exclusive discounts for NHS employees

MySBSPay enables NHS employees to view and compare their payslips anytime and anywhere from their mobile phones. The App is free to download on the [Apple App Store](#) and through [Google Play](#) and – as an extension of the NHS SBS payroll service – comes at no extra cost to NHS organisations.

By providing a detailed breakdown and explanation of an individual’s pay and deductions, NHS employees can get an in-depth understanding of their pay information through the App.

MySBSPay In Numbers



80,000 +
NHS employees that have downloaded the App so far



330+
NHS workforce hours saved each month through the App*



26%
decrease of employee pay related calls since App launch



57,000 +
monthly active users



30,000 +
NHS employees currently saving through the App

Helping the NHS to save money and enhance quality so that the NHS can improve health, innovate to save lives and deliver better outcomes with care and compassion.

www.sbs.nhs.uk

NHS employees using the MySBSPay App can look ahead to their next payday with the Payday Countdown tool...



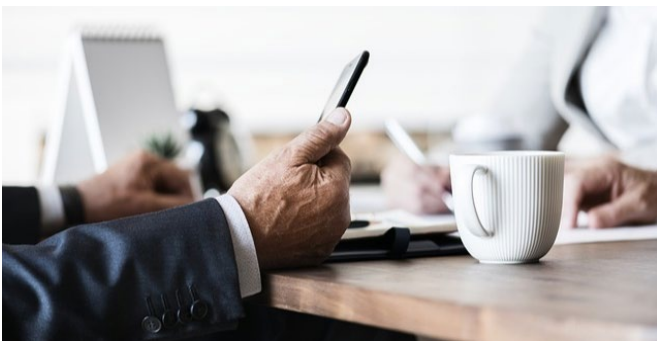
At a time of unprecedented NHS workforce challenges, MySBSPay presents a more convenient, contemporary and user friendly way for NHS employees to access their pay information, minimising the need for pay-related queries and paper payslips.

MySBSPay supports NHS organisations in aligning with NHS initiatives, aims and objectives, such as the Secretary of State for Health & Social Care's Digital and Sustainability agenda outlined in the NHS Long Term Plan and the priority focus of NHSE, NHSX and NHS digital in going digital first.

KEY FEATURES

NHS employees who use our robust and resilient payroll service can...

- View, compare and download past and present payslips and P60s in one place
- Raise pay queries using our innovative Chatbot
- View our comprehensive FAQs
- Use the Payday Countdown tool to see how long there is until the next pay date
- Access over 2000+ exclusive high street and online discounts



BENEFITS

The App can deliver significant workforce efficiencies whilst also...

- Saving hundreds of NHS workforce hours a month
- Making salaries go further by saving staff time and money, with discounts on discounts
- Serving as a further incentive for employees working at NHS Trusts or organisations
- Providing convenient any time access to payslips on the go, from a mobile device
- Providing a better work life balance
- Improving morale

It is worth noting that the free MySBSPay App is not in competition with the ESR App, but rather compliments it. NHS employees who receive their payslips from NHS Shared Business Services can save time by viewing them on the MySBSPay App, rather than logging onto ESR from a desktop device.

Our payroll Employee Service Desk deals with an average of 9,474 queries a month - a 26 per cent decrease on the 3-month period following the app's launch. With an average case taking approximately six minutes to resolve, this equates to a saving of around 333 staff hours every month - the equivalent of 48 working days across the NHS*

CASE STUDIES**Real Life Examples of How Employees are Benefitting from MySBSPay**

"I'm a huge advocate of the NHS SBS App. It is very helpful to see at a glance my salary over the last few months and also when the next pay day is - as both can vary from month to month.

Rather than having to be at work and logged into ESR (Electronic Staff Record), which can be time-consuming, MySBSPay gives Trust employees the flexibility of viewing their payslips very easily at home or on the go from their mobile phone."

Deirdre Richardson

Associate Chief Pharmacist (Operations)
Chelsea and Westminster Hospital NHS Foundation Trust

"Using MySBSPay is much easier than having to log on to ESR (Electronic Staff Record) to view your payslip. The ability to ask questions on the App will also mean NHS staff spend less time on phone calls and emails to Payroll.

"One of the most useful things about the App for me and others in my team is being able to easily see and track the payment of any arrears or travel expenses."

Cathy Hill

Assistant Director of Nursing
Chelsea and Westminster Hospital NHS Foundation Trust

At Chelsea and Westminster Hospital NHS Foundation Trust, more than one in four employees (26%) are now using the App. The average number of monthly queries to the payroll service desk from those working at the Trust has reduced by 19 per cent – saving around nine hours of staff time every month.

Elsewhere, at Oxleas NHS Foundation Trust, around a fifth (21%) of employees have downloaded MySBSPay. This has helped reduce the number of cases raised with the payroll service desk by around a third (32%), the equivalent of 11.5 hours of staff time per month.



MySBSPay is free to download and – as an extension of the NHS SBS payroll service – comes at no extra cost to NHS organisations.

NHS employees that are not paid via the NHS SBS payroll service can still download the App to access over 2,000 offers and discounts with major high street and online brands.

Search MySBSPay on the [Apple App Store](#) or [Google Play](#)



*Data on file

Helping the NHS to save money and enhance quality so that the NHS can improve health, innovate to save lives and deliver better outcomes with care and compassion.

www.sbs.nhs.uk