



Introducing **MySBSPay**, an App that lets employees keep on top of everything pay related whilst offering 2000+ exclusive savings through discounts on popular high street and online brands!

MySBSPay has saved more than 330 NHS workforce hours each month since its launch, delivering efficiencies to over 60 NHS organisations. It is free to download on [Android](#) and [iOS](#) and – as an extension of the NHS SBS payroll service – comes at no extra cost to NHS organisations.

MySBSPay IN NUMBERS



50,000+

NHS employees have so far downloaded the App



330

NHS workforce hours are saved each month through the App



26%

decrease of employee pay related calls since App launch



2000+

exclusive discounts available on high street brands



30,000+

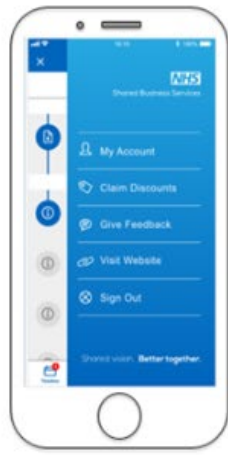
NHS employees currently saving £'s through the App

Helping the NHS to save money and enhance quality so that the NHS can improve health, innovate to save lives and deliver better outcomes with care and compassion.

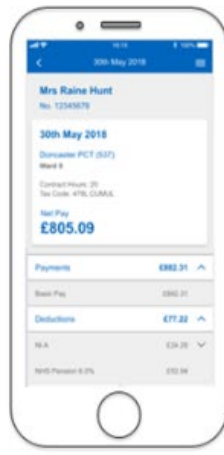
www.sbs.nhs.uk



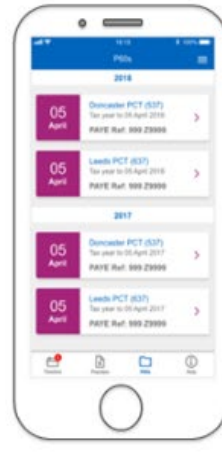
Built with security as a priority



Easy to use design, paperless and convenient




View cut-off dates, historic and current payslips and a breakdown of payments and deductions



View payslips from multiple assignments in one place as well as your P60



Use our self-service Chatbot technology to answer your query instantly 24/7

NHS employees using the *My*SBSPay App can look ahead to their next payday with the Payday Countdown tool... 

KEY FEATURES

- NHS employees can view and interrogate past and present payslips and P60s in one place
- Raise pay queries using our innovative Chatbot and comprehensive FAQs
- Use the Payday Countdown tool to see how long there is until the next pay date
- Access over 2000+ exclusive high street and online discounts
- Save exclusive employee benefits on car leasing, financing and insurance

BENEFITS

- The App is free to all NHS employees
- It delivers workforce efficiencies and saves hundreds of NHS workforce hours a month
- Making salaries go further, it saves employees time and money, with discounts on discounts
- The App is a further incentive for employees working at NHS Trusts or organisations
- Provides convenient any time access to payslips on the go, from a mobile device
- Makes it easier for NHS employees to balance the demand of a busy personal and professional life
- Improves morale



It is worth noting that the *My*SBSPay App is not in competition with the ESR App, but compliments it. NHS employees who receive their payslips from NHS Shared Business Services can save time by viewing them on the *My*SBSPay App, rather than logging onto ESR from a desktop device.

Our payroll Employee Service Desk deals with an average of 9,474 queries a month – a 26 per cent decrease on the 3-month period following the app's launch. With an average case taking approximately six minutes to resolve, this equates to a saving of around 333 staff hours every month – the equivalent of 48 working days across the NHS

CASE STUDIES

Real Life Examples of How Employees are Benefitting from *MySBSPay*

"I'm a huge advocate of the NHS SBS App. It is very helpful to see at a glance my salary over the last few months and also when the next pay day is – as both can vary from month to month.

Rather than having to be at work and logged into ESR (Electronic Staff Record), which can be time-consuming, *MySBSPay* gives Trust employees the flexibility of viewing their payslips very easily at home or on the go from their mobile phone."

Deirdre Richardson

Associate Chief Pharmacist (Operations)
Chelsea and Westminster Hospital NHS Foundation Trust

"Using *MySBSPay* is much easier than having to log on to ESR (Electronic Staff Record) to view your payslip. The ability to ask questions on the App will also mean NHS staff spend less time on phone calls and emails to Payroll.

"One of the most useful things about the App for me and others in my team is being able to easily see and track the payment of any arrears or travel expenses."

Cathy Hill

Assistant Director of Nursing
Chelsea and Westminster Hospital NHS Foundation Trust

At Chelsea and Westminster Hospital NHS Foundation Trust, more than one in four employees (26%) are now using the App. The average number of monthly queries to the payroll service desk from those working at the Trust has reduced by 19 per cent – saving around nine hours of staff time every month.

Elsewhere, at Oxleas NHS Foundation Trust, around a fifth (21%) of employees have downloaded *MySBSPay*. This has helped reduce the number of cases raised with the payroll service desk by around a third (32%), the equivalent of 11.5 hours of staff time per month.



MySBSPay is free to download from [Google Play](#) and the [Apple App Store](#) and – as an extension of the NHS SBS payroll service – comes at no extra cost to NHS organisations.

NHS employees that are not paid via the NHS SBS payroll service can still download the App to access over 2,000 offers and discounts with major high street and online brands.