

Shared vision.  
**Better together**

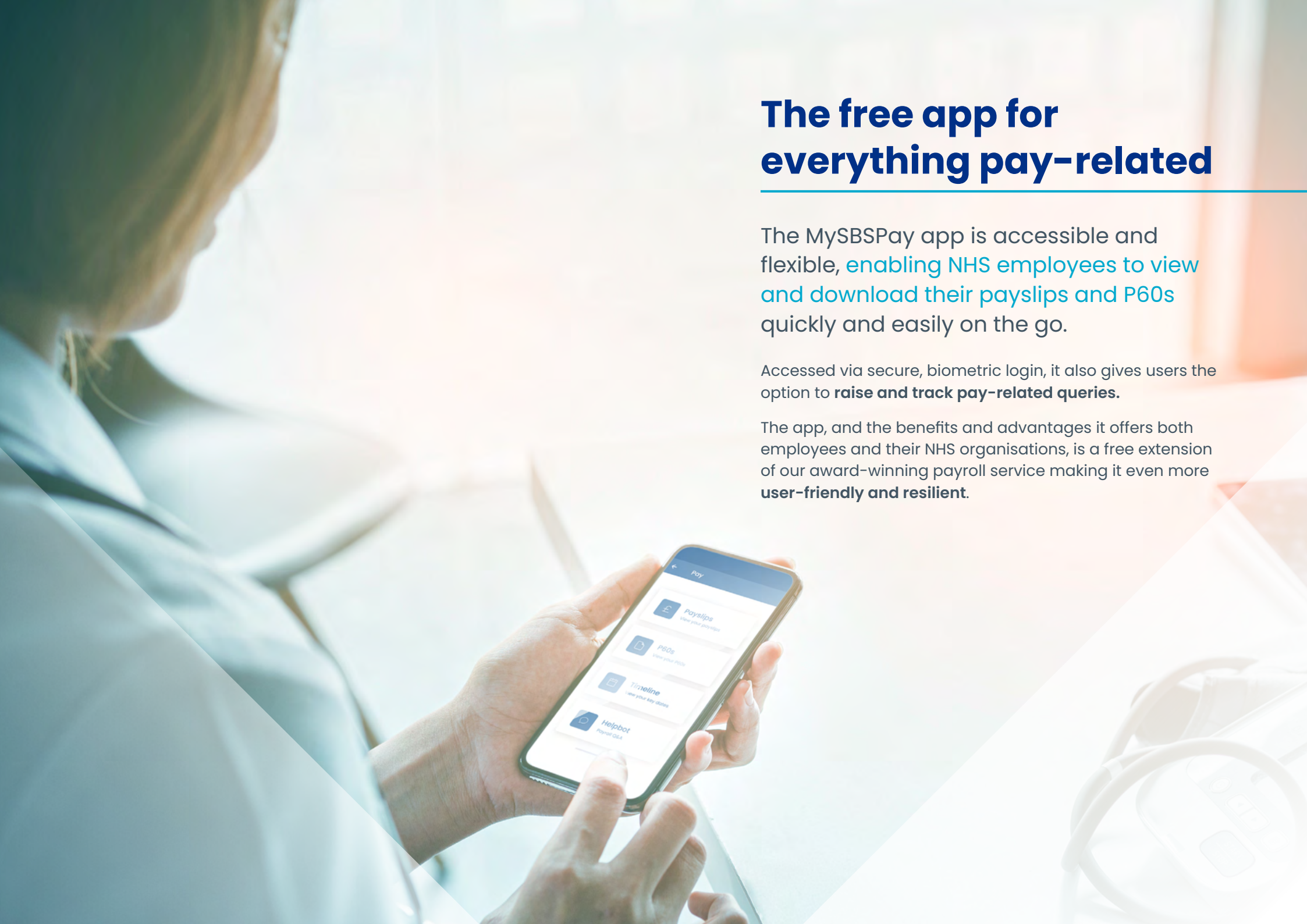


Shared Business Services

# MySBSPay

The free app for  
everything pay related



A person in a white lab coat is shown from the side, looking at a smartphone. The phone screen displays the MySBSPay app interface with a blue header and four main menu items: Payslips, P60s, Timeline, and Helpbot. The background is a bright, out-of-focus hospital setting.

## The free app for everything pay-related

The MySBSPay app is accessible and flexible, enabling NHS employees to view and download their payslips and P60s quickly and easily on the go.

Accessed via secure, biometric login, it also gives users the option to **raise and track pay-related queries**.

The app, and the benefits and advantages it offers both employees and their NHS organisations, is a free extension of our award-winning payroll service making it even more **user-friendly and resilient**.

# Key features & benefits



## User Design & Experience

With users at the heart of its design, **MySBSPay** makes employees' lives easier and more efficient supporting staff wellbeing and productivity.



## Exclusive Discounts

NHS employees can enjoy **hundreds of exclusive high street and online discounts** from well-known brands and organisations.



## Biometric Log On

Touch/face ID and fingerprint login ensures users can **access their pay information securely and quickly**.



## Download Payslips

Users can **view and download current and previous payslips and P60s quickly**, as well as use the comprehensive FAQ section to answer pay queries.



## Rate the App/User Satisfaction Survey

**Our app is consistently rated above 4 stars** in both The App Store and Google Play and users can leave feedback easily.



## New Device Log-on Alert

An **additional security layer** ensures users are notified if there is a log on attempt from another device.



## Raise and Track Pay Queries

Users can raise and track pay-related queries directly through the app, as well as **access a library of knowledge articles and FAQs**.



# User stories

**“** Previously I would wait for my wage slip and, if I had a question about my pay, I'd then need to call the payroll department. Having the App means that many NHS employees like me can now save lots of time by having everything there on our mobile phone.”

## **Lesley Harris**

Switchboard Operator  
Basildon and Thurrock University Hospitals NHS Foundation Trust

**“** I'm a huge advocate of the NHS SBS App. It is very helpful to see at a glance my salary over the last few months and also when the next pay day is - as both can vary from month to month. Rather than having to be at work and logged into ESR, which can be time-consuming, MySBSPay gives Trust employees the flexibility of viewing their payslips very easily at home or on the go from their mobile phone.”

## **Deirdre Richardson**

Associate Chief Pharmacist (Operations)  
Chelsea and Westminster Hospital NHS Foundation Trust



**“** Using MySBSPay is much easier than having to log on to ESR (Electronic Staff Record) to view your payslip. The ability to ask questions on the App, as well as the FAQs will also mean NHS staff spend less time on phone calls and emails to Payroll.”

## **Cathy Hill**

Assistant Director of Nursing  
Chelsea and Westminster Hospital NHS Foundation Trust

## Flexibility and convenience at your employee's fingertips

At a time of unprecedented NHS workforce challenges, the MySBSPay app is a **convenient** and **user-friendly** way for NHS employees to access their pay information, minimise the need for pay-related queries and paper payslips, and be able to download PDF versions of payslips.

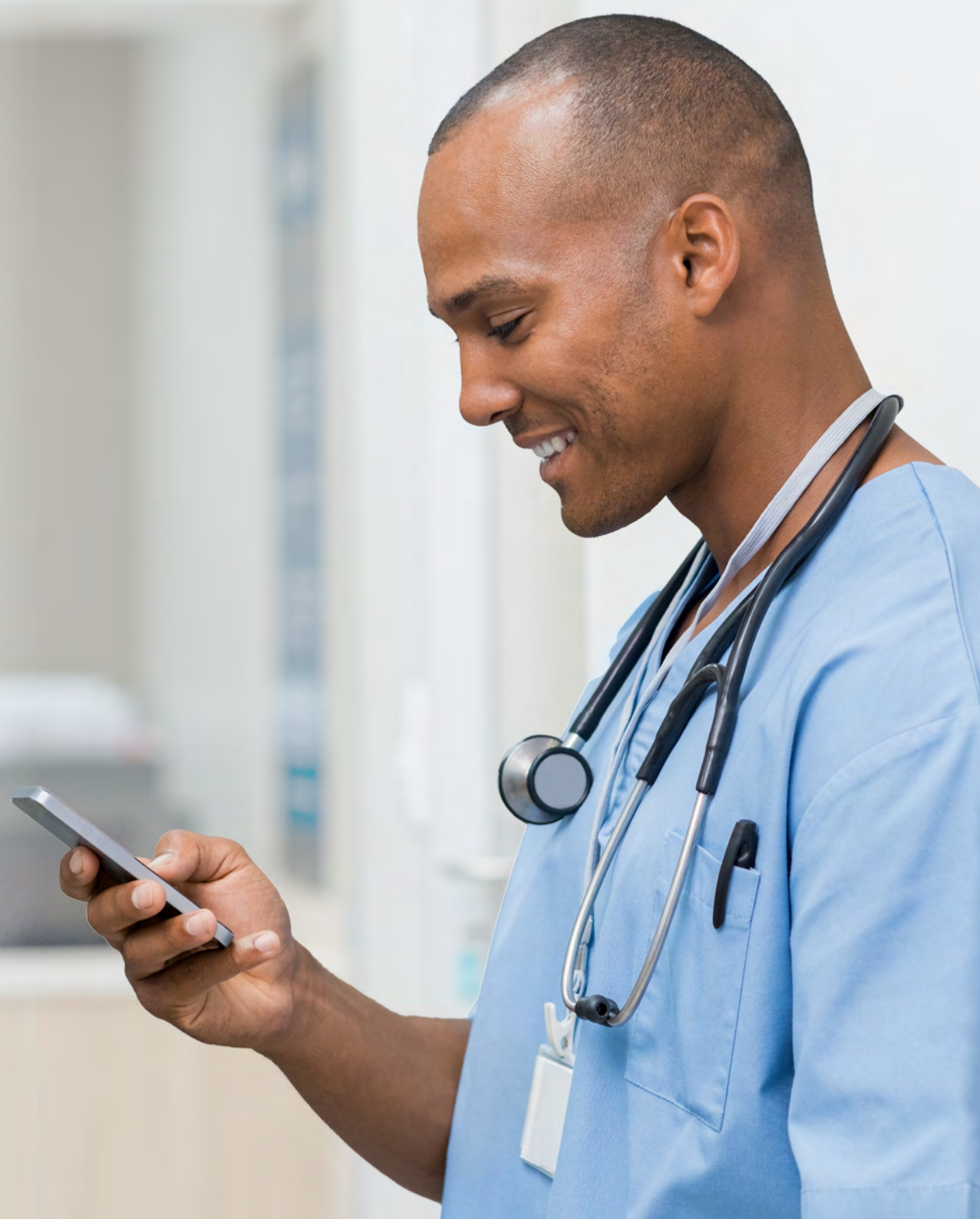
The app contributes to increased NHS workforce efficiency and supports NHS organisations in aligning with the NHS Long Term Plan.

**Have you joined the many NHS organisations in encouraging their employees to download and use the MySBSPay App to access their pay information and key worker benefits?**

The app is available for Apple and Android devices:



Find out more at [www.sbs.nhs.uk/es-MySBSPay](http://www.sbs.nhs.uk/es-MySBSPay)



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## Why NHS SBS Employment Services?

Our solutions are designed with the NHS for the NHS, adding value in the areas which really matter – enabling the NHS to recruit, retain and support the very best employees to provide outstanding levels of frontline patient service whilst driving down costs and streamlining processes.

For any queries on our employment services, please contact us on: [sbs.hello@nhs.net](mailto:sbs.hello@nhs.net)

NHS Shared Business Services was created in 2004 by the Department of Health and Social Care to deliver the most cost effective and highest quality corporate services to the NHS. A unique joint venture with Sopra Steria, a European leader in digital services and software development, we make life easier for NHS employees, patients and suppliers, and deliver value for money to the taxpayer.

Proud members of the NHS family, we provide finance & accounting, procurement, workforce, digital and expert advisory services to more than half the NHS in England. Committed to being a force for good, we are dedicated to acting responsibly and sustainably at organisational, team and individual level. Sharing common values and unity of purpose with the rest of the NHS family, our solutions are underpinned by cutting-edge technologies and our teams' expertise, in-depth understanding of the NHS, and commitment to service excellence.

For more information, please visit [www.sbs.nhs.uk](http://www.sbs.nhs.uk)