

NHS SBS

In numbers



Our vision



To help the NHS save money and enhance quality so that it can improve health, innovate to save lives, and deliver better outcomes with care and compassion.



NHS SBS in numbers



Shared Business Services

The best corporate services. Shared.

We're England's leading supplier of corporate services to the NHS, trusted to distribute over 90% of the country's healthcare funding.

We make life easier for NHS staff, patients and suppliers by reimagining shared corporate services for the digital age.

Co-created with and for the people that use them, our back- and middle-office shared solutions work together to deliver unparalleled, demonstrable resilience and value for money. Solutions that resolve both the frustrating inefficiencies and the big challenges.

Solutions delivered to the very highest governance standards. Future-proofed solutions, informed by big data, and powered by cutting-edge machine learning and automation technologies.



>99%

of NHS trusts use at least one of our services



£746m

paid to NHS employees monthly



£1bn

in savings delivered to the NHS since 2005



£322bn

of NHS cash processed



£232m

total NHS savings facilitated by our procurement teams

NHS SBS Employment Services in numbers



Shared Business Services



649,000

payslips issued to NHS employees each month



£746m

paid via these payslips per month (average)



99.80%

payroll accuracy



£80m

overpayments recovered since April 2016



116,000

calls taken on our Employee Service Desk in the last six months



260,000

pension records managed each year



280,000

downloads of our MySBSpay app since launch

NHS SBS Finance & Accounting in numbers



7.3m

invoices and credit notes processed on behalf of our clients



£8.9bn

aged client debt recovered



£322bn

NHS cash processed – equivalent to 12.8% of UK GDP



613,000

number of cash entries processed



13.4m

VAT transactions



£1.2bn

VAT recovered

NHS SBS Procurement in numbers



Shared Business Services



£232m

total NHS savings facilitated by our procurement teams



£13.8bn

total spend under management (procurement)



£2.2bn

total spend under our framework agreements



2,200

organisations registered to use our framework agreements



879

suppliers selling across 112 frameworks



988,000

catalogue lines maintained for client organisations



620,000

purchase requisitions raised on behalf of clients



Shared Business Services

NHS Shared Business Services Limited

Registered in England, Registered No. 5280446
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Contact us

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NHS Shared Business Services was created in 2004 by the Department of Health and Social Care to deliver the most cost effective and highest quality corporate services to the NHS. A unique joint venture with Sopra Steria, a European leader in digital services and software development, we make life easier for NHS employees, patients and suppliers, and deliver value for money to the taxpayer.

Proud members of the NHS family, we provide finance & accounting, procurement, workforce, digital and expert advisory services to more than half the NHS in England. Committed to being a force for good, we are dedicated to acting responsibly and sustainably at organisational, team and individual level. Sharing common values and unity of purpose with the rest of the NHS family, our solutions are underpinned by cutting-edge technologies and our teams' expertise, in-depth understanding of the NHS, and commitment to service excellence.

For more information, please visit www.sbs.nhs.uk