



# Payroll & HR Services

Our robust and resilient services release valuable workforce efficiencies and operational costs for dozens of NHS organisations whilst ensuring NHS employees are paid accurately and on time.

Shared vision. **Better together**

**NHS**

Shared Business Services

# Payroll & HR Services

**Our Payroll and HR services are successfully delivered to over 300,000 NHS employees across approximately 90 NHS organisations every month, ensuring they are paid accurately and on time.**

Through our scope and scalability, we support NHS providers with a full end-to-end Payroll service, partnering with some of the largest forward-thinking organisations to release valuable workforce efficiencies and operational costs. Our solutions mean NHS employees can focus on patient care, whilst closing the shortage gap, and NHS organisations have help recruiting, retaining and supporting their workforce to provide the highest standards of patient care.

## Our Services



- Monthly, weekly and bank payrolls and payslip distribution



- Gross-to-net administration and payroll reconciliation



- Payroll admin support such as mortgage references and Child Maintenance Service (CMS)



- HR transactional work; travel, subsistence and expense claims



- Full suite of digitalised real-time, remote reports and dashboards



- Employee Service Desk, 24/7 accessible Self Service Portal and free pay day app, MySBSPay

## Setting a Standardisation in Service

We ensure that our clients have access to our people and expertise whilst also expecting a robust, resilient and accurate service. The strength of our own processes means delivering on performance and accuracy, setting a standardisation in service that delivers on both quality and value.

Our services are ideal to help Integrated Care Systems (ICSs) realise time efficiencies and financial savings across their organisations, enabling interoperability through automation and robotics as a better use of technology, and improving transactional processes that help the NHS go paperless. Our remote access, real-time, cloud-based service analytics provide interactive visualisations and business intelligence capabilities that add real and additional value.

# Key Benefits

Our fully-integrated and accurate way to manage the payroll needs of NHS organisations delivers savings on alternative services, using automated processes that free up individuals to manage more query-led tasks. Our remote, cloud-based business intelligence reporting helps form an efficient and effective service, delivering the best user experience, and optimising client ROI.



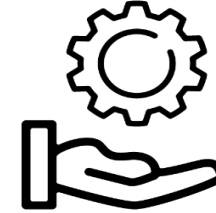
## Continuous Investment

The continuous investment in our platform and systems allows our clients to benefit from transformative technology, without the requirement for significant, repeat capital investment in their own systems.



## Significant Operational Savings

Significant operational savings are also realised through automated improvements to workforce processes and systems.



## Workforce Efficiencies

By introducing more technology this also helps the retention of employees by upskilling them and making them more efficient in other areas.

## From Transactional to Transformational

NHS SBS continues to add real and increasing value to its workforce solutions so that its clients can transfer their investment and resource focus from repetitive, transactional work to transformational projects and frontline patient care. This eliminates paper-based processes and tasks.

# Why NHS SBS Employment Services

Our solutions are designed specifically for the NHS and its employees, adding value in the areas which really matter – enabling the NHS to recruit, retain and support the very best employees to provide outstanding levels of frontline patient service whilst driving down costs and streamlining processes.

# Why NHS Shared Business Services

Set up by the Department of Health and Social Care as the national provider of back office service, NHS Shared Business Services delivers leading-edge finance and accounting, procurement and employment services solutions to the rest of the NHS family. We work with 100% of commissioners and around 40% of providers, managing billions of pounds of NHS money, processing millions of transactions, and paying hundreds of thousands of NHS employees. This scale and scope means we have unparalleled specialist expertise and can deliver a minimum 20% cost savings compared with in-house service management.

We invest continually in corporate services on behalf of our clients to provide them with faster and more accurate ways of working, enabling their organisations to save time and money, so they can focus on the delivery of world-class patient care.

**[www.sbs.nhs.uk](http://www.sbs.nhs.uk)**

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For any queries on our employment services, please contact us on:

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Shared Business Services