



ePay

The modular, electronic solution to reduce costs
and drive efficiency in workforce processes

Shared vision. **Better Together.**



Shared Business Services



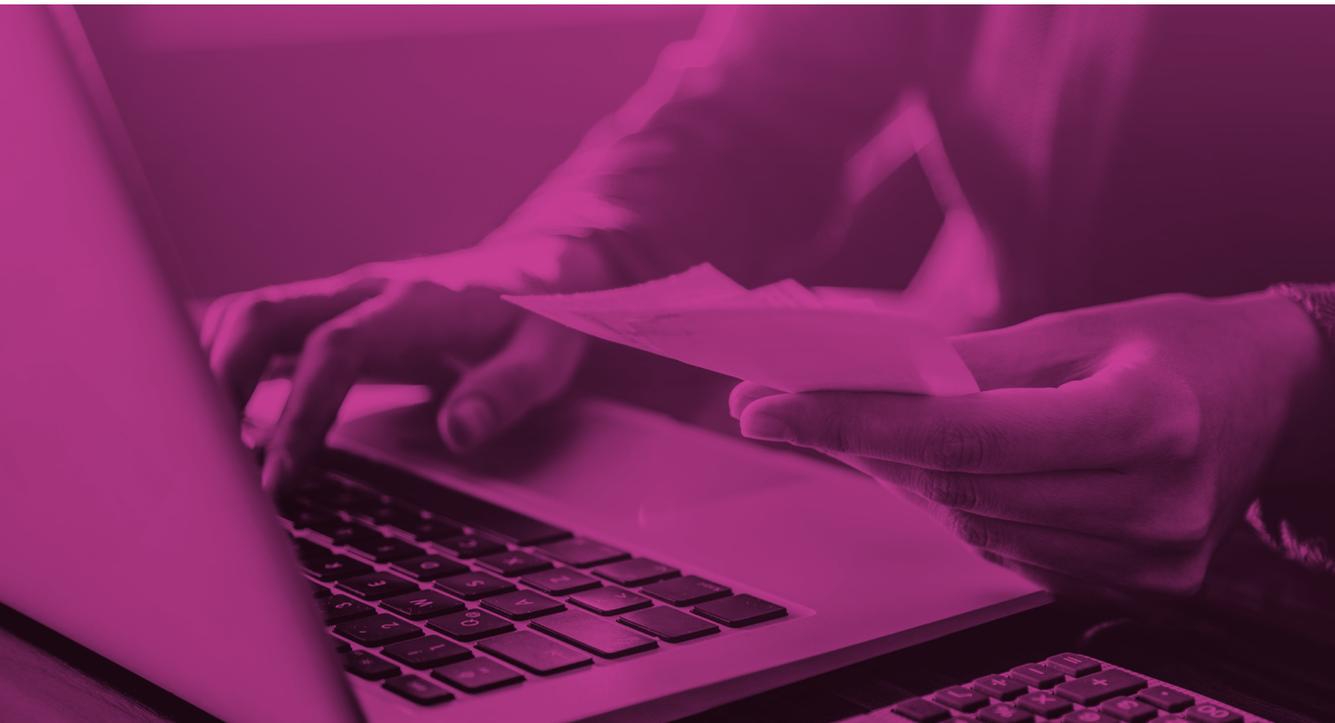
Staff productivity is a key area of focus in the Long Term Plan, with NHS organisations challenged to eliminate outdated, time-consuming processes and replace them with affordable, efficient ways of working, to allow an increased focus on patient care.

ePay is a secure, modular system delivering compliance, efficiency and reduced costs across:

- **Travel and expenses**
- **Salary claims (including additional hours)**
- **HR forms**
- **Absence**

“The introduction of ePay has made it easier for staff to track their claims and for managers to have full visibility of what is going through the system. The technology is user-friendly and the vast majority of staff have embraced it and view it very positively.... Through ePay we are not only saving time and money that can be better spent elsewhere, but have also taken a significant amount of paper out of our workforce processes”

David Everett,
HR Information Manager,
East Suffolk and North Essex
NHS Foundation Trust



The ePay solution is:



Cost effective – the ePay distance calculator enforces a shortest distance rule on mileage claims, which could deliver cost savings of up to 18%*.



Flexible – available as a complete, integrated solution, or as standalone modules – helping you stay in control of your budget.



Efficient – paper forms can be phased out, supporting documents scanned, workflows speeded up and submission times extended so time and resources can be released to more important tasks.



Accessible anywhere – available on an online web portal via both www and N3 networks giving the convenience of 24/7 access, at work or home, to employees and managers.



Controlled – built-in data validation, data integrity and electronic audit trail, and user-configurable authorisation workflows deter fraud and give you the reassurance you need that processes are fully compliant.



Insightful – customised reports give valuable insight and help detect trends, enabling organisations to identify and realise cumulative efficiencies and savings.



Accessible – across smartphone, tablet, laptop and desktop for an optimal user experience, whatever the device.



Easy to use – simple and intuitive to use, with automated progress and closedown notifications, plus online help and e-learning built in for quick adoption and high user confidence.

Why NHS SBS Employment Services

Our solutions are designed specifically for the NHS, adding value in the areas which really matter – enabling you to recruit, retain and support the very best employees to provide outstanding levels of frontline patient service whilst driving down costs and streamlining processes.

Why NHS SBS

Set up by the Department of Health & Social Care as the national provider of back office services, NHS Shared Business Services delivers leading-edge finance and accounting, procurement and employment services solutions to the rest of the NHS family. We work with 100% of commissioners and around 40% of providers, managing billions of pounds of NHS money, processing millions of transactions, and paying hundreds of thousands of NHS employees. This scale and scope means we have unparalleled specialist expertise and can deliver a minimum 20% cost saving compared with in-house service management.

We invest continually in corporate services on behalf of our clients to provide them with faster and more accurate ways of working, enabling their organisations to save time and money, so they can focus on the delivery of world-class patient care.

www.sbs.nhs.uk

To find out how our **ePay solution** can support your organisation to achieve its Long Term Plan objectives please contact us on:

02380 711 000 | sbs.employmentservices.enquiries@nhs.net
